



Charming and Warm Ryokan.



Steven

wrote a review Dec 2019

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Wonderful & authentic experience with very friendly host

Went with my family of 4 to Nagoya and wanted to experience traditional Japanese hospitality, hence decided to avoid typical hotels and decided on ryokan for the 4-day visit (1-4 Dec 2019).

Although the check-in time was supposed to be in the afternoon, we landed in Nagoya at 10am and decided to drop off the luggage at the ryokan (which was allowed). To our surprise, we were able to check-in early and that was very helpful. Our room on the ground floor was recently renovated and was in fantastic condition. It is spacious and facing a nice little Japanese garden. The bathroom is also bigger than expected (considering this is Japan where space is a big premium).

The host speaks good English and that makes communications easier. Free wi-fi was also provided. We also ordered traditional Japanese breakfast and dinner during our stay, just to have the full experience instead of eating out. The meals were fantastic. Additionally, the host also provided many recommendations of good restaurants around the neighbourhood for us to try. Many other thoughtful items were also noted - such as umbrellas for outside use, slippers for use in rooms (and to be taken away as gifts), coffee/tea provided in common areas, etc.

Overall, it was a wonderful Japanese experience and worth a try.

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Response from KyoyaRyokan_Nagoya_J, マネージャー at Kyoya Ryokan

Responded yesterday

Thank you so much for your review (and sorry for late reply.) We are so glad to hear how you felt in detail. Since room cleaning has been finished early that day, we took you to the room a little earlier. (This service is not guaranteed.) Even if you could not check-in earlier, we can keep your luggage before check-in, please feel free to contact us.

We are also happy to know you are satisfied with meals and our complementary services. We will do our best to give a wonderful experience to guests and looking forward to your next visit !
