

4.6/5 Exceptional

208 verified reviews ⓘ

Cleanliness **4.7/5**

Service and Staff **4.7/5**

Amenities **4.6/5**

Property condition **4.6/5**

Traveler type

- Couples
- Solo travelers
- Business travelers
- Families
- Families with small children

5/5 Excellent

Taka, Laguna Beach

Traveled with family

Dec 5, 2019

😊 Liked: Cleanliness, staff & service, amenities, property conditions & facilities

Mr.Sato told us that he is the third generation running this Ryokan. His grand father started the business and Mr. Sato is very proud of it and he keeps the property immaculate. He and his staff are very helpful and extremely polite as most Japanese people are. They made our stay extremely comfortable and we felt very welcomed.

Stayed 2 nights in Dec 2019

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Response from Kyoya on Dec 7, 2019

Thank you for your staying with us. We are glad to get your review. It is our honor to hear that you were satisfied with our service and facilities. We will make further effort to improve our service. Thank you, and we are looking forward to hosting you again.